



<u>Code</u>	<u>Service</u>	<u>Unit</u>	<u>Price (€)</u>
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## HAM Gound Handling GmbH & Co. KG

A company of the group Hamburg Airport

# Catalogue of Charges for Extra Services Ground Handling

Effective: 1. April 2024

### Charges for Extra Services

The special services listed below are carried out on request, provided that personnel, vehicles and equipment can be made available.

Special services are all special services provided by HAM Ground Handling GmbH & Co. KG (HAM GH) which are provided outside of existing contracts.

HAM GH shall only be liable within the scope of the statutory provisions, whereby liability for negligence, including gross negligence, shall be excluded; for non-merchants, liability for simple negligence shall be excluded. The Client shall indemnify HAM GH against all claims asserted against HAM GH by third parties on account of damage.

In addition, the provisions of the Airport User Regulations for Hamburg Airport shall apply.

The place of performance shall be Hamburg Airport.

Place of jurisdiction is Hamburg.

The minimum calculation unit is 20 minutes, unless a calculation unit is specified. Any units commenced will be charged in full.

The fees for special services are subject to the applicable value added tax.

All listed charges are net amounts. Value-added tax has to be paid in addition.



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**All services listed here will be charged with a 20% surcharge if they are carried out on ramp 2 or 4.**

**1. Aircraft Handling Service**

**1.1 Ground Power Supply**  
(\*plus Operating Personnel / Tractor Charge)

1102	Ground Power Unit 112V/400 Hz*	20 min.	31,50 €
1104	Air Starter	per start / max.15 Min.	216,00 €
1106	Heater excl. Ground Power*	20 min.	71,00 €
1107	Air Conditioner excl. Ground Power*	20 min.	105,00 €
1110	Operating Personnel GPU	event	24,00 €
1115	Operating Personell Other Equipment	event	24,00 €

**1.2. Transport Services / Equipment**

1220	Delivery of Company Mail, Flight Documents and Valuables (Delivery to Carrier's Representative)	event	37,00 €
1221	Value-Transport	event	37,00 €
1222	Extra Bagagge Delivery	event	38,00 €
1219	Cargo Transport	event	56,00 €
1741	Provision for Carrier's Containers for Loading	container	35,00 €



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<b>1.3.</b>	<b>Loading and Unloading Equipment</b> (incl. manpower)		
1302	Fork Lift Truck, up to 8 t	20 min.	115,00 €
1317	Fork Lift Truck, up to 12 t	20 min.	138,00 €
1305	Transporter for ULDs, 10 t	20 min.	98,00 €
1306	Transporter for ULDs, 7 t	20 min.	74,00 €
1308	Conveyor Belt, motorized	20 min.	54,00 €
1311	Highloader, up to 7 t	20 min.	146,00 €
1312	Highloader, up to 15 t	20 min.	173,00 €
1313	Highloader, up to 25 t	20 min.	250,00 €
1736	Exchange of Catering Equipment	event	on request
1740	Loading of ULDs on Apron/ Loading of inbound ULD for outbound flight	ULD	48,00 €
1745	Walk-Out Assistance	event / 20 min	58,00 €
1746	Ramp Agent Services	event max. 60 min.	109,00 €
1747	Administration of ULDs	process	on request
1749	Storage of ULDs	unit / day	4,00 €



Code	Service	Unit	Price (€)
<b>1.4.</b>	<b>Steps</b> (* plus Operating Personnel / Tractor Charge)		
1400	Service Steps	20 min.	44,00 €
1401	Passenger Steps, up to 3.9 m*	20 min.	48,00 €
1404	Passenger Steps, up to 5.6 m*	20 min.	75,00 €
1402	Tractor Charge / Operating Personnel	event	25,00 €
<b>1.5.</b>	<b>Toilet Service</b>		
1510	up to 100 t MTOM	event	97,00 €
	> 101 t MTOM	event	136,00 €
<b>1.6.</b>	<b>Water Service</b>		
1520	up to 100 t MTOM	event	97,00 €
	>101 t MTOM	event	136,00 €
<b>1.7.</b>	<b>Personnel Rates</b>		
1700	Loader	20 min.	40,00 €
1710	Loader for Baggage Identification	20 min.	40,00 €
1720	Loader for Baggage Searching In the Baggage Sorting Area	20 min.	40,00 €



Code	Service	Unit	Price (€)
1730	Loader for Baggage Searching in the Aircraft	20 min.	40,00 €
1735	Loader for Reloading	20 min.	40,00 €
1739	customs screening per flight number	event	80,00 €

### 1.8. Supply of Materials

On request, provided that the order is given in due time, the HAM Grolundhandling GmbH will supply materials required for handling, such as lashing ropes, planks, etc. Such materials will be charged to the carrier concerned, as special services rendered.

3300	Lashing Rope	5 m	13,00 €
3301	Plank	1 m	13,00 €
3302	Provision for Ballast Bags	25 kg piece	24,00 €
3312	Provision for Ballast Bags for Ferry Flights	25 kg piece	37,00 €
3310	Lashing Strap	piece	5,80 €

### 1.9 Winter Service

1805	Clear Ice Check	event	172,00 €
1806	Clear Ice Check (just visuell)	event	109,00 €

### 2. Services Transport Service

1202	Crew-Bus (Collective rides permitted)	10 min	33,00 €
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Code	Service	Unit	Price (€)
1604	Aircraft Towing into or out of Hangar Up to 100 t MTOM	20 min.	136,00 €
1605	Aircraft Towing into or out of Hangar from 100 t MTOM up	20 min.	219,00 €
3112	Transport of UM on Apron Handing Over of UM to Carrier's Representative at Terminal Limits	event	20,00 €
4002	Pushback from 100 t MTOM up	20 min.	220,00 €
4002	Pushback up to 100 t MTOM	20 min.	136,00 €
4122	Towing of Aircraft on Apron from 100 t MTOM up	20 min.	220,00 €
4123	Towing of Aircraft on Apron from 100 t MTOM up with Towbarless Truck	20 min.	269,00 €
4122	Towing of Aircraft on Apron up to 100 t MTOM	20 min.	136,00 €
4123	Towing of Aircraft on Apron up to 100 t MTOM with Towbarless Truck	20 min.	183,00 €
3190	Aircraft securing after towing	Vorgang	35,00 €
4125	Towbar for Aircraft up to 40 t MTOW (depending on availability)	process	28,00 €
4125	Towbar for Aircraft up to 100 t MTOW (depending on availability)	process	32,00 €
4125	Towbar for Aircraft up to 220 t MTOW (depending on availability)	process	38,00 €



Code	Service	Unit	Price (€)
4125	Towbar for Aircraft from 220 t MTOW up (depending on availability)	process	44,00 €

### 3. Cleaning Service

#### 3.1. Interior Cleaning

In terms of aircraft servicing CATS offers a wide ranged cleaning program which takes in consideration every single customers wish. This might start with an turnaround cleaning leading trough an overnight cleaning and ending up with an “top-to-bottom” deep cleaning.

Our services range from specific tasks like leather cleaning, Disinfection of cabins and seats up to tasks such as seatcover change, carpet change, moving cabindividers or even rearranging the seatconversion.

Furthermore the storage and Laundry of Inflightmaterials such as headrestcovers, pillows or blankets can be arranged.

Do not hesitate to contact us anytime, we are at your disposal.

#### 3.2 Other Cleaning Services

1491	Exterior Cleaning of Flight Deck Windows (up to 4,50m height)	per unit	58,00 €
1492	Transport of Waste excl. cleaning and possible disposal fee	per aircraft	46,00 €
	Interior disinfection	event	on request



Code	Service	Unit	Price (€)
<b>4.</b>	<b>Baggage Handling</b>		
1901	Overnight Check-In, incl. Storage and Dispatch	per flight	164,00 €
1903	Transport of Baggage inside the Terminal	piece	10,00 €
1902	Exchange of Baggage Labels	piece	6,00 €
1905	Removal of DGR from the Luggage	piece	40,00 €
<b>5.</b>	<b>Airline Support (Hangar H)</b>		
	Hangar Spaces for the Aircraft		
	Aircraft up to 50t MTOW, April-October (min 4 h)	per h	107,50 €
	Additional Hours (from the 5 h)	per h	90,00 €
	Aircraft up to 50t MTOW, November-March (min 4 h)	per h	148,00 €
	Additional Hours (from the 5 h)	per h	130,00 €
	Aircraft 50,1 – 90t MTOW, April-October (min 4 h)	per h	164,00 €
	Additional Hours (from the 5 h)	per h	140,00 €
	Aircraft 50,1 – 90t MTOW, November-March (min 4 h)	per h	220,00 €





Code	Service	Unit	Price (€)
	Additional Hours (from the 5 h)	per h	189,00 €
	Aircraft 90,1 – 120t MTOW, April-October (min 4 h)	per h	198,00 €
	Additional Hours (from the 5 h)	per h	174,00 €
	Aircraft 90,1 – 120t MTOW, November-March (min 4 h)	per h	266,00 €
	Additional Hours (from the 5 h)	per h	223,00 €
	Aircraft 120,1 – 125t MTOW, April-October (min 4 h)	per h	246,00 €
	Additional Hours (from the 5 h)	per h	174,00 €
	Aircraft 120,1 – 125t MTOW, November-March (min 4 h)	per h	288,00 €
	Additional Hours (from the 5 h)	per h	223,00 €
	Aircraft > 125t MTOW, April-October (min 4 h)	per h	491,00 €
	Additional Hours (from the 5 h)	per h	409,00 €
	Aircraft from 125t MTOW up, November-März (min 4 h)	per h	575,00 €
	Additional Hours (from the 5 h)	per h	542,00 €



<u>Code</u>	<u>Service</u>	<u>Unit</u>	<u>Price (€)</u>
	Tow into hangar up to 100t MTOW	event	177,00 €
	Tow into hangar > 100t MTOW	event	248,00 €
	Tow out of hangar up to 100t MTOW	event	177,00 €
	Tow out of hangar > 100t MTOW	event	248,00 €
	Brakeman		on request
	Fixed Ground Power Unit	per h	114,00 €
	Fixed high-power 125 AA	per h	246,00 €



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## 5. Basic handling as a package, flat rate

### Ramp Handling as a package: Content

The following table defines the type and scope of the services included in the basic package during the standard handling time.

The standard handling time within the meaning of the contract is scheduled turnaround time (STA to STD). The maximum is from ATA to ATA plus one hour and from STD minus one hour to STD, unless otherwise agreed. In the event of delays, the minimum turnaround time is the standard processing time.

Services outside the standard handling time are billed as special services and must be proven.

The services according to the standard package are based on the service descriptions in the IATA Standard Ground Handling Agreement.

AHM 613 Annex A	Term
3.1.1	Baggage Handling
(a)	in baggage sorting area
3.1.4	Prepare for delivery onto flights
(a)	bulk baggage
(b)	ULDs
3.1.5	Establish the number and/or weight of
(a)	bulk baggage
(b)	ULDs
	and provide the load control unit with the information
3.1.6	Offload
(a)	bulk baggage
(b)	ULDs
3.1.7	Deliver to claim area
(a)	baggage
(b)	out of gauge (OOG)
3.1.8(a)	Transfer baggage
(1)	sortation of transfer baggage
(2)	Zuführung (Transferband)
3.1.9	Handle crew baggage
3.3.1	wheelchocks
(a)	Provide
(b)	Position and/or remove



Code	Service	Unit	Price (€)
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3.3.2			
(a)	Provide		
(b)	Position and/or remove		
(6)	safety cones		
3.6.1			
(a)	Provide		
(c)	Operate		
(1)	passenger steps		
3.6.3			
(a)	Provide		
(c)	Operate		
	equipment for loading and/or unloading		
3.6.4			
(a)	Provide delivery and pick-up of		
(1)	baggage		
(2)	mobility devices		
	at aircraft doors or other agreed points		
3.6.5	Provide and arrange for assembly and transport of		
(1)	baggage		
(2)	General Cargo		
(3)	special shipments		
	between agreed points on the airport		
3.6.6			
(a)	Unload aircraft, returning lashing materials to the Carrier		
(b)	Segregate Loads at the aircraft		
(d)	Redistribute Loads in aircraft		
3.6.7	Open, close and secure aircraft hold doors		
(a)	aircraft lower deck		
3.7.2	Perform visual external safety/ground damage inspection of		
(a)	doors and panels and immediate surroundings		
(b)	other inspection items, [as specified in Annex B]		
(1)	immediately upon arrival		
(2)	immediately prior departure		
	and communicate the results to flight crew or Carrier's Representative		
4.1.1	Deliver load control related documents between aircraft and		
	airport buildings and vice versa		
	*This is a one-time trip, but if documents are changed or new documents are needed and an		



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	additional trip is required, this is not included in the standard package.
4.1.2	
(b)	Sign
	documents and information, including but not limited to, loading instructions, load and trim sheets, captain's load information and manifests where
(2)	Handling Company is performing inputs/updates when load control is performed by the Carrier or third party
7.1.4	
(a)	Provide
(4)	offloading of baggage for Passengers who fail to board the aircraft

## 2. Ramp Handling as a package: Price

A/C Typ	Price per event
<b>Container</b>	
A380	€ 2.760,00
B747 / B767 / B777 / B787 / A 330 / A340 / A350	€ 2.070,00
A321	€ 897,00
A320	€ 759,00
A319	€ 621,00

A/C Typ	Price per event
<b>Bulk</b>	
< 20 Seat	€ 276,00
CRJ / EMB140 / AT4 / DH81 / DH 83 / EMB120 / SB2 / S34 / D328	€ 414,00
AN 148 / AT7 / DH84 / F27-28-50-70 / RJ7 / BAE146-100 / CRJ7 / E170 / E175	€ 483,00
RJ8 / BAE 146-200 / F100 / EMB190 / E195 / RRJ/ CRJ9	€ 552,00
A 318 / A221 /B717 B735 / B736 / RJ1 / BAE 146-300 / DC9-30-40-50 / MD87-88	€ 621,00
A319 / A223 / B733 / B737 / MD90	€ 760,00
B738 / 734 / MD81 /2/3 / A320 / B737-900	€ 897,00
A321 / B757	€ 1.035,00
B 753	€ 1.242,00

Effective from a delay of 2 hours (compared to the STA and / or STD) a surcharge of 25% will be charged.

There are no additional charges for the provision of services at night or on public holidays.  
In the event of cancellation/reversal of a flight notified in writing, the following proportional rates apply:

- Period of notice – 0 to 12 hours 100%
- Period of notice – 13 to 24 hours 75%
- Period of notice – 25 to 48 hours 50%